

South Carolina Multi-Agency Partnership Portal

Quick Reference Guide

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Welcome to SCMAPP

About SCMAPP

SCMAPP is the fast and easy way to apply online for benefits for health and human services programs anytime and anywhere.

Use SCMAPP to find out if you qualify for programs, apply for new benefits, to finish an application or to check an application's status.

By using SCMAPP you can apply at any time during the day or night from home, a library or any location with internet access.

SCMAPP Security

SCMAPP is security, private, and confidential. Information entered into SCMAPP is protected through an encryption process.

A user identification and password ensures confidentiality once the application is received. Individuals can use their unique user identification and password to check on the status of their application after it is submitted or to save their application in order to gather additional information.

Basic Navigation Tips

On each page, answer the questions the best you can. If you're using this website for someone else, answer the questions as if you were that person.

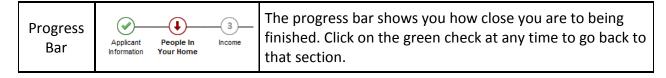
You'll see some questions with a star (*) next to them. You **must** answer these questions before you can go on to the next page.

Please do not use the Forward, Back or Stop buttons on your browser. Instead, use the SCMAPP buttons at the bottom of each page. You can click on these to move between pages:

Buttons

Next	Next >	Click the Next button when you're done with a page and ready for the next questions.
Back	< Back	Click the Back button if you need to go back to a page to change your answers.
Calculate	Calculator	Click the Calculate button if you need help adding amounts.
Change	Change	Click the Change button if you need to change any information in the Summary page.
Exit	← Exit	You'll see this item when using the Am I Eligible? tool. When you're using Am I Eligible? , click the Exit button to clear all of your answers and go back to the home page. Please don't click this button unless you're done using Am I Eligible?
Submit	≫ Submit	When you're using Apply For Benefits, you'll see this button at the bottom of most pages. Click this button if you're ready to electronically sign and submit your application.
Submit Application	Submit Application	Click Submit Application to send your application.
Print	Print	Click this button to print a copy of your application.
Help	? Help	Click the Help button if you have a question about what we're asking or if you don't know how to answer a question.

Along the way you'll see these items, too:



	⊘ -	The check mark means you have completed the section.
	•	The arrow means you are working in that section.
		Shows the sections that have not been completed.
Eligibility Results	>	The green check mark means you may be eligible for the program.
	X	The red X means your household does not appear to be eligible for the program.

Links

Links will appear in blue or as undelined text throughout the online application. Clicking on a link will display a new page with additional information described in the link.

A permanently disabled person is someone who receives one or more of the following or meets the Social Security definition attached. click here for more information

Radio Button

A radio button or option button allows you to select from the options given in the application.



Check Boxes

A check box will allow you to select multiple options in the application.



Drop-Down Boxes

A drop-down box allows you to select information from a list.

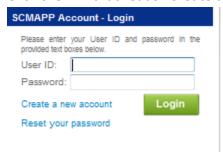


Creating an SCMAPP Account

Register as a New User

To submit an application online, you must create a new SCMAPP user name and password.

1. Click the link that reads "Create a new SCMAPP account"



2. Enter the requested information to create a User ID and Password.



- 3. Click Create a new account
- 4. Your username has now been created and you may log in to your SCMAPP Home Page.

Important: Be sure to write down your username and password and keep them in a safe place.

Signing In

Once you have created an SCMAPP username and password, you may log in to your Home Page

- 1. Use the SCMAPP Account Sign- In at the bottom corner of the page.
- 2. Enter your User ID and Password
- 3. Click Sign In



Get Started Now

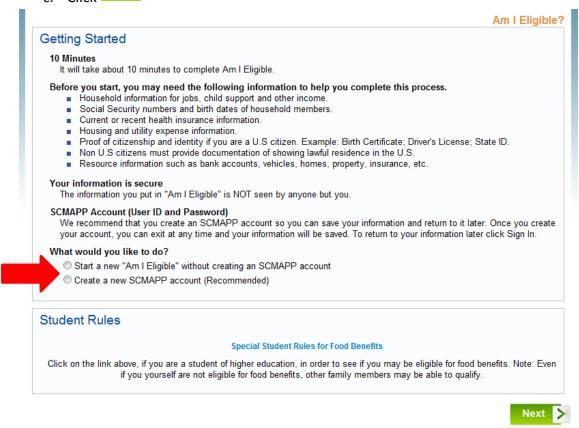
Am I Eligible?

Click the Amiliable? button on the SCMAPP homepage to fill out a short questionnaire. You will be asked to answer several confidential questions about yourself and the members of your household. Based on your answers, you will be able to view the benefits you may be eligible for. This will save you time before completing an entire application.

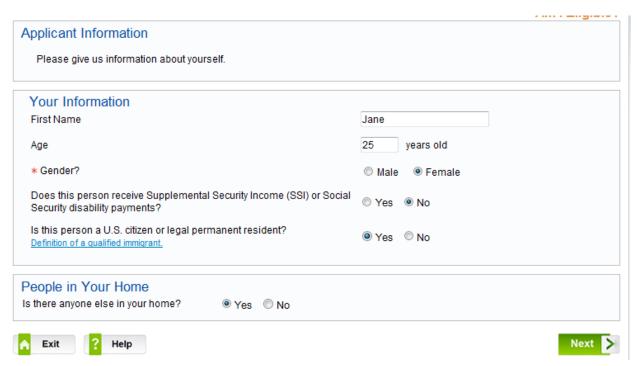
- 1. Getting Started This section explains the process of screening for benefits.
 - You may select to start a new "Am I Eligible?" without creating an SCMAPP account

Or

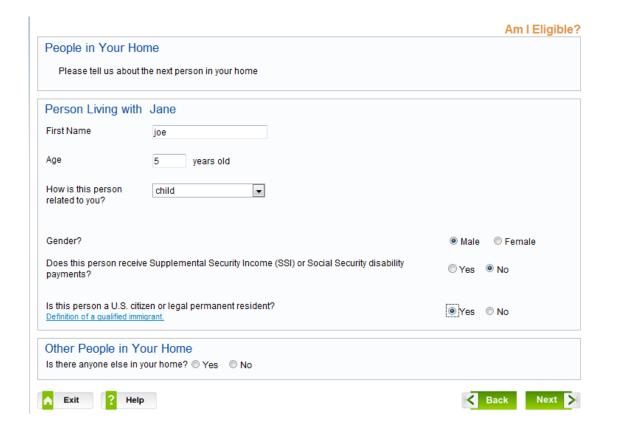
- b. Create a new SCMAPP account See Creating an SCMAPP Account
- c. Click Next

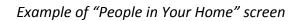


2. Applicant Information – Add information about yourself, then click



3. People in Your Home – Add information about all members of your household and answer the questions about the household. Depending on your answer to these questions you may have to answer questions about individual household members. Click





Back

A summary screen will appear showing the information that you have provided. When all information has been verified, click Next .

If changes need to be made to any household member, click the button.

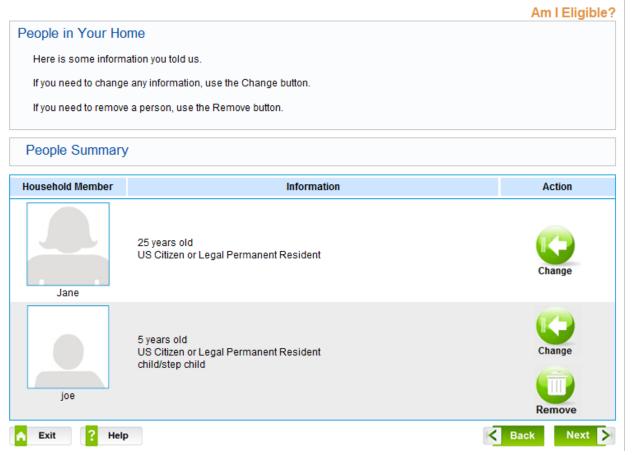
If a household member needs to be removed, click the button

Who is permanently disabled?

oe joe

■ No one

Jane



4. Income – Answer income questions about your household. Depending on your answer to these questions you may have to answer questions about individual household members. Click Next .

Income

Tell us about your household income.

Job Income

Does anyone have a job or is self employed? (Check all that apply.)





Job (paycheck)

Self Employed (Receiving cash or a check for work using your own tools and/or materials)

Jane

Other Types of Income

There are other ways to receive money. Some common types are:

- Disability payments

- Social Security
 Pensions
 Child support
 Tribal per capita payments
 Veteran's benefits
 Workers Compensation
 Supplemental Security Income (SSI)

Does anyone receive these or other types of income?



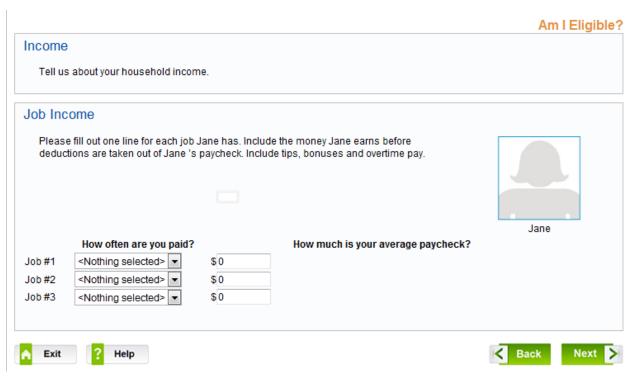




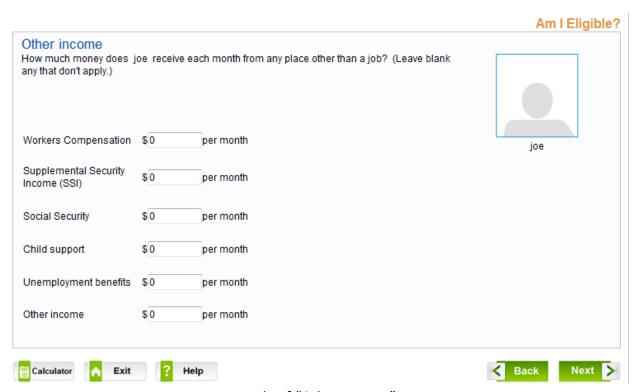








Example of "Income" screen



Example of "Other Income" screen

5. Resources – Provide resource information for all household members such as bank accounts, vehicles, homes, and property. Depending on your answer to these questions, you may have to answer individual questions about individual household members.

Click Next >

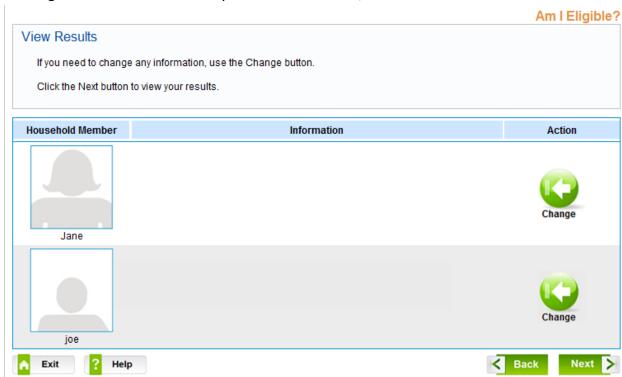
Am I Eligible? Resources
A resource is anything that can be sold, traded, or changed into cash. It can be anything you are buying or own individually or with someone else. Do not report personal property such as jewelry, furniture, household appliances, or clothing. Examples of resources are land, livestock, stocks/bonds and mineral rights.
Resources
How much money do you and the people in your home have in resources?

6. Expenses – Answer expense questions about the household. Depending on your answer to these questions, you may have to answer individual questions about individual household members. Click Next . If you need assistance adding up your bills, click the accordance button.

			Am I Eligible?
Expenses			
Jane , you are almost done! Just a few more questions.			
Housing Expenses			
How much money do you and the other people in your home pay for rent or mortgage, properly taxes and property insurance each month?	t \$	per month	
Do you pay for gas, electricity or propane?	Yes	© No	
Is gas, electricity or other fuel used for heating or cooling your home?	Yes	No No	
Do you pay for water and sewage?	Yes	No No	
Do you pay for garbage?	Yes	No No	
Do you pay for telephone service (such as a cell phone or home phone)	? © Yes	© No	
How much money do you and the other people in your home pay each month for the utilities listed above?	\$0	per month	
Other Expenses			
How much money do you and the people in your home pay for child care or dependent care while working or looking for work?	\$0	per month	
How much money do you and the people in your home pay for court ordered child support to someone outside your home?	\$0	per month	

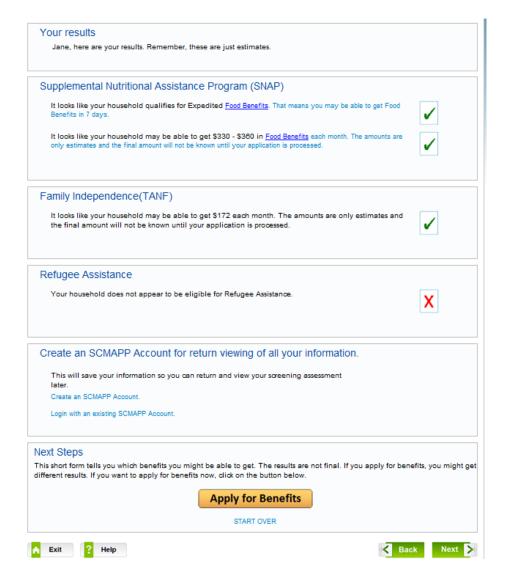
A summary screen will appear showing the information that you have provided. When all information has been verified, click Next .

If changes need to be made to any household member, click the change button.



A results screen will appear showing the programs you MAY be eligible for.

✓	This symbol means based on the information you provided in the eligibility screening, you may be eligible for the program.
X	This symbol means based on the information you provided in the eligibility screening, you do not appear to be eligible for the program.

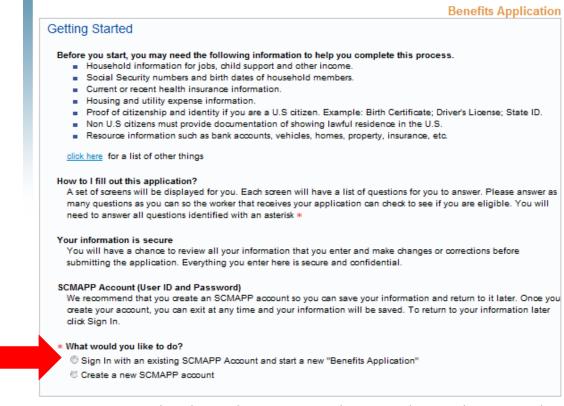


You may now apply for the benefits for which you or a household member may qualify by clicking the Apply for Benefits button.

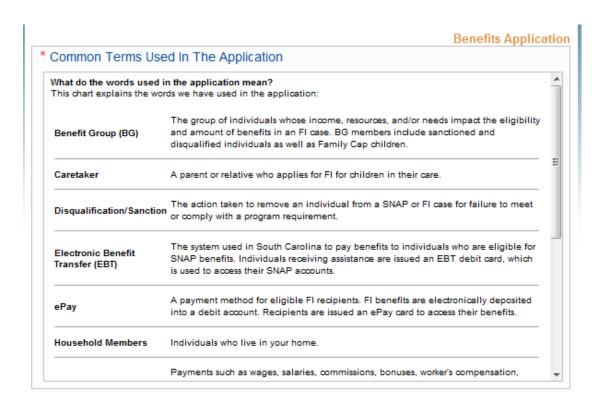
Apply for Benefits

Click the button on the SCMAPP homepage to start a new application.

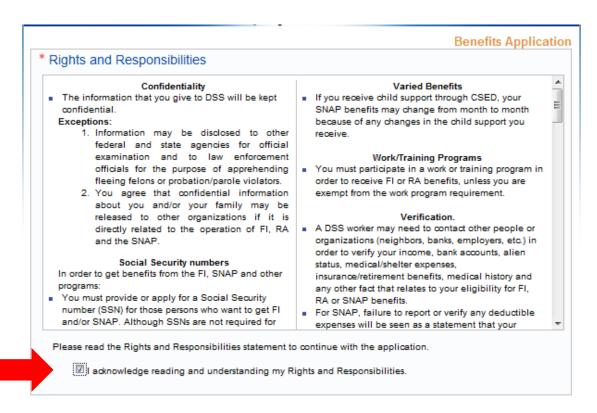
- Getting Started This section will explain what information you will need to complete
 the application, what to expect when filling out the application, and security
 information.
 - a. Sign in with your SCMAPP account to start a new application Or
 - b. Create a new SCMAPP account See Creating an SCMAPP Account
 - c. Click Next



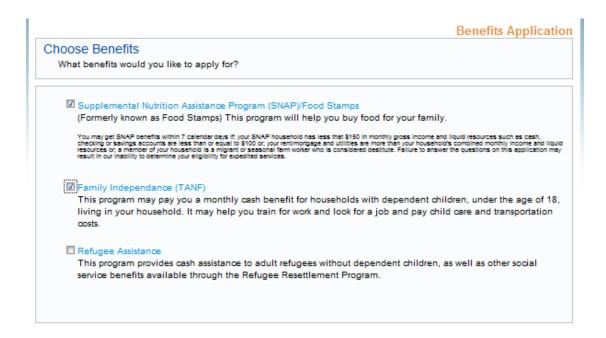
2. Common Terms Used In The Application – Describes several terms that are used frequently throughout the application process. Click to continue.



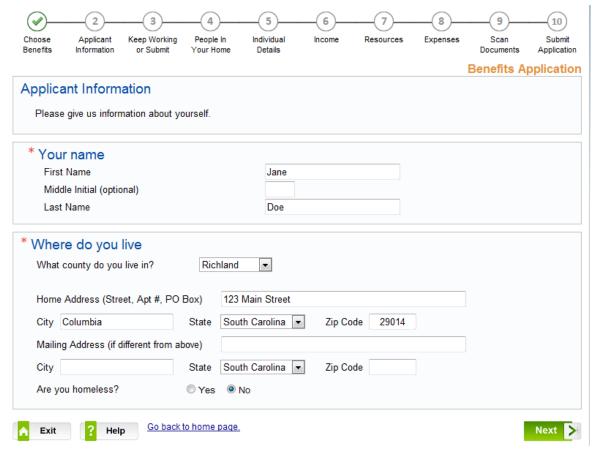
3. Rights and Responsibilities – Check the box at the bottom of the page after reading and understanding the rights and responsibilities. Click to continue.



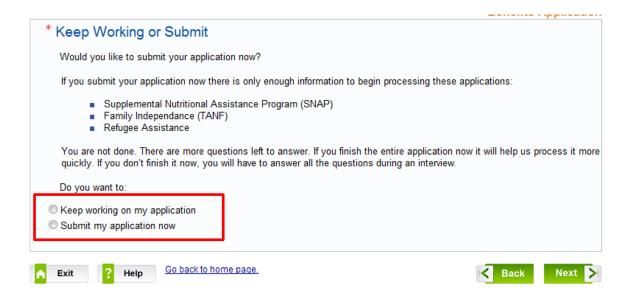
- 4. Choose Benefits Select all of the benefits for which you or someone in your household is applying. Click Next to continue.
 - a. Supplemental Nutrition Assistance Program (SNAP) / Food Stamps
 - b. Family Independence (TANF)
 - c. Refugee Assistance



5. Applicant Information – Enter the head of household information. Your name and address are required to submit the application. Click local to continue.

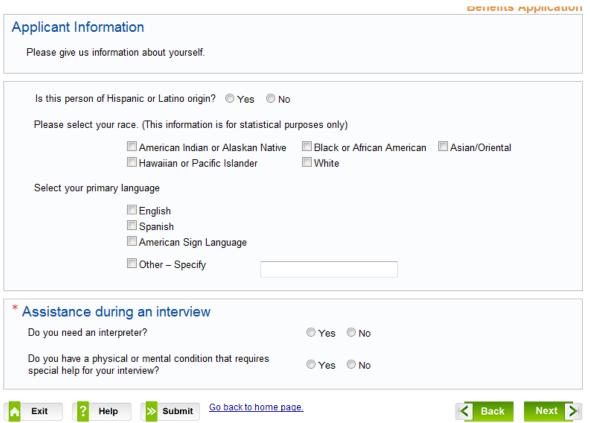


6. Keep working or submit – You have provided the minimum required information to submit an application. This will only start the application process. You will need to provide additional information during an interview.



7. People in Your Home – Add all of the information about the people living in your home.

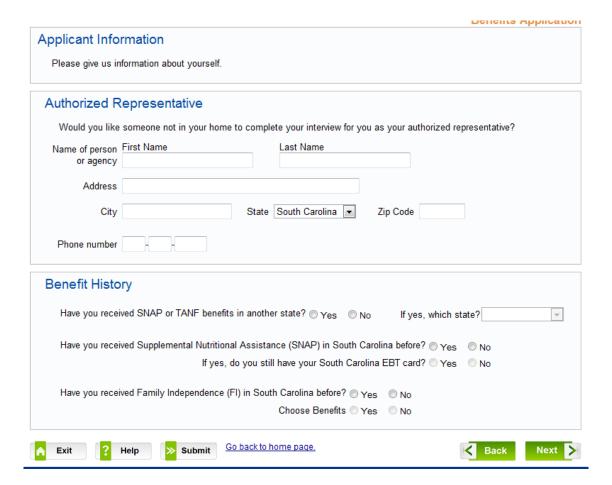
Click Next to continue.



8. Household Details – Answer questions about the household and each individual household member. Click Next to continue.

Applicant Information	Бенена пррисацон
Please give us information about yourself.	
Date of Birth	mm/dd/yyyy
Gender?	Male
Does this person receive Supplemental Security Income(SSI)?	© Yes ○ No
Do you have a Social Security number?	© Yes
If yes, enter Social Security Number	
Are you permanently disabled?	⊚ Yes
Contact Information	
Area Code Phone number	
Contact Phone:	Email address
Alternate Phone:	Alternate email address
What is the best way to get in touch with you by pl	hone? <nothing selected=""> ▼</nothing>
What is the best day and time to reach you, Monda through Friday 8:00 A.M 5:00 P.M?	ay
Relp Submit Go back to	to home page. Next >

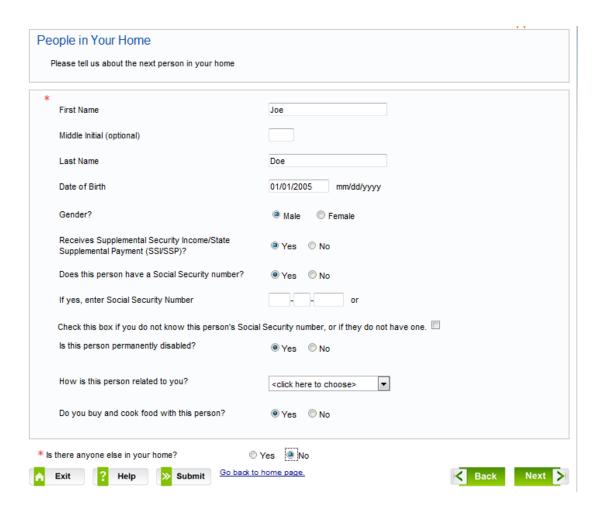
Example of "Applicant Information" screen



Example of "Applicant Information" screen

	Detroite Approactors
Expedited Food Stamps/SNAP Benefits	
You may get SNAP benefits within 7 calendar days if: your SNAP hi liquid resources such as cash, checking or savings accounts are les more than your household's combined monthly income and liquid reseasonal farm worker who is considered destitute. Failure to answer determine your eligibility for expedited services.	ss than or equal to \$100 or; your rent/mortgage and utilities are sources or; a member of your household is a migrant or
	Jane
Check this box if you or anyone living with you is a migrant s	easonal farm worker.
Has migrant/seasonal farm worker's income stopped	Yes ○ No
How much are you billed for rent or mortgage?	\$0
How much are your monthly utility bills (electricity, propane, water, garbage, telephone, cell phone)	\$ 0
How much gross income will your household get this month?	\$ 0 When: mm/dd/yyyy
How much income does your household expect to receive this month from a new source?	\$ 0 When: mm/dd/yyyy
How much does the household have in cash, checking and savings account?.	\$ 0
Exit Plelp Submit Go back to home page.	Back Next
* People in Your Home	Bottonio Appitolitori
You have told us about	Jane
Is there anyone else in your home? Yes No	
Exit Pelp Submit Go back to home page.	Back Next

If there is anyone else in your home, the application will collect information about them.



A summary screen will appear showing the information that you have provided. When all information has been verified, click Next .

If changes need to be made to any household member, click the change button.

If a household member needs to be removed, click the Remove button



Here is some information you told us.

If you need to change any information, use the Change button.

If you need to remove a person, use the Remove button.

People Summary



Individual Details

Even if you are not a US citizen and are not a Legal Permanent Resident, you may be able to get SNAP (Food Stamps) or Family Independence (TANF) for your children or other family members that are US citizens or Legal Permanent Residents.

Here are questions about immigration status. Getting SNAP (Food Stamps) or Family Indepednence (TANF) will NOT affect your immigration status, or the immigration status of your family.

US Citizen Information

Who is a U.S. Citizen?



Immigrant Information

Who is a Legal Permanent Resident?





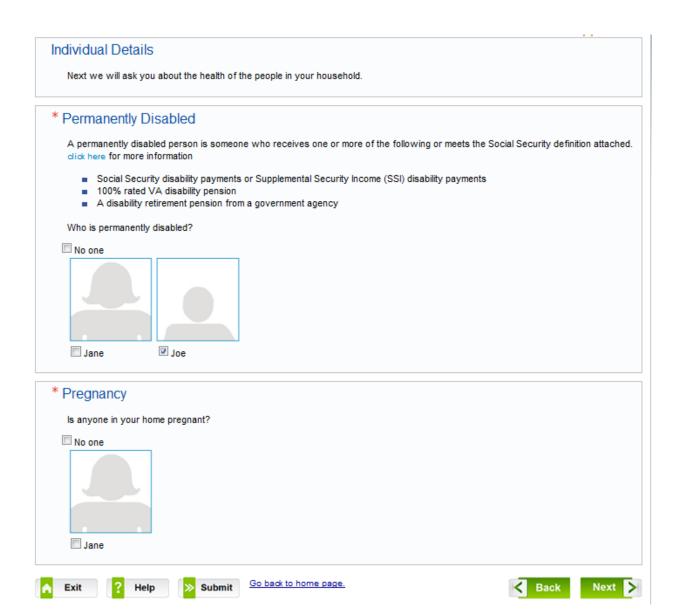




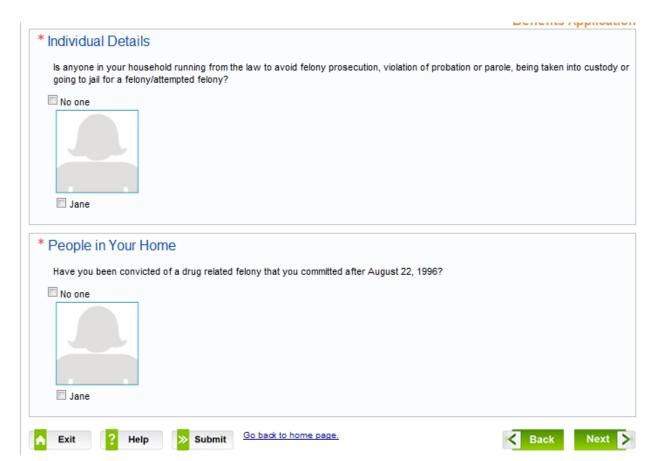
Submit Go back to home page.



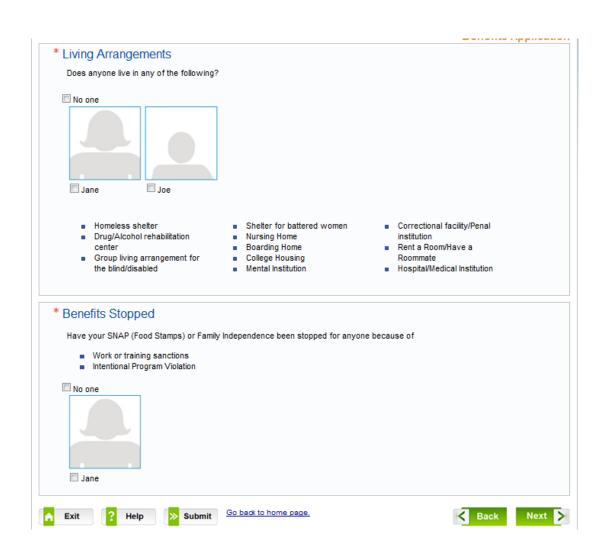


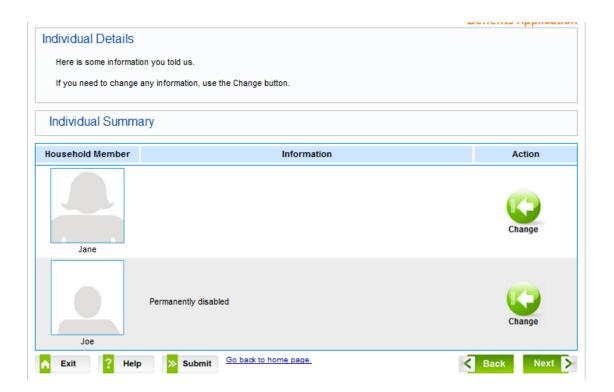


Example of "Individual Details" screen

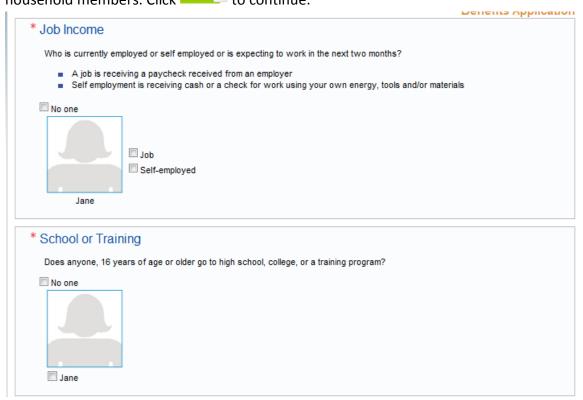


Example of "Individual Details" screen



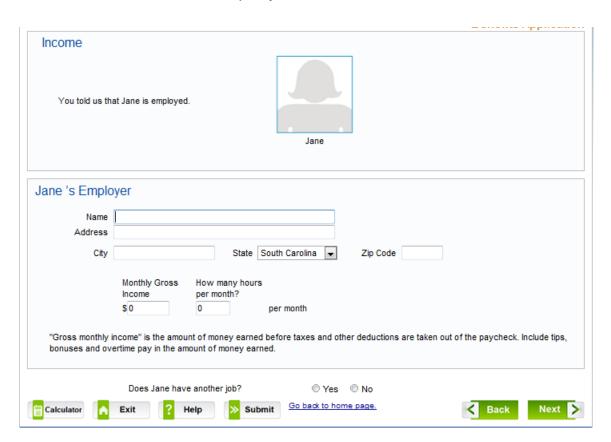


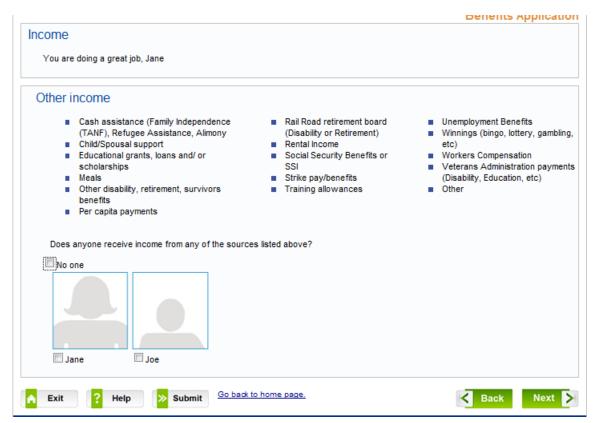
9. Income – Answer income questions about the household. Depending on your answer to these questions, you may have to answer individual questions about individual household members. Click to continue.





Example of "Income" screen

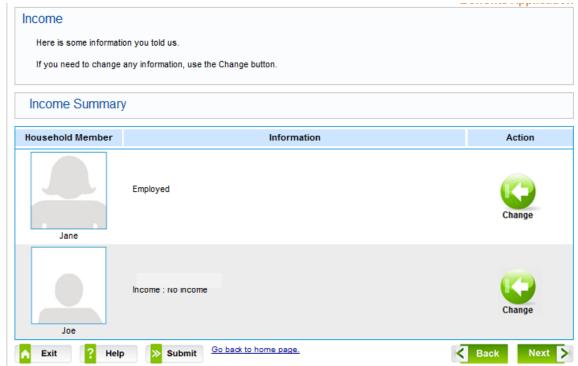




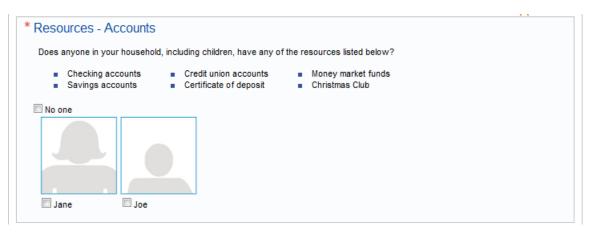
Example of "Income" screens

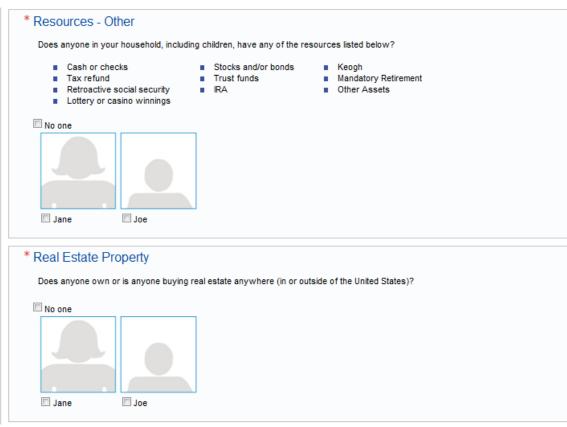
A summary screen will appear showing the information that you have provided. When all information has been verified, click Next .

If changes need to be made to any household member, click the button.

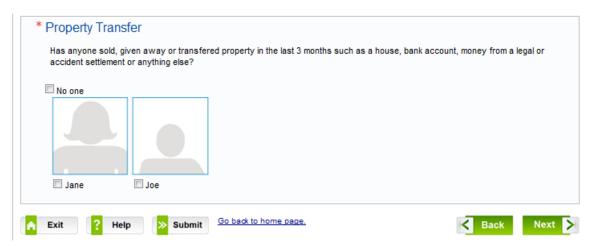


10. Resources – Provide resource information for all household members such as bank accounts, vehicles, homes, and property. Click to continue.

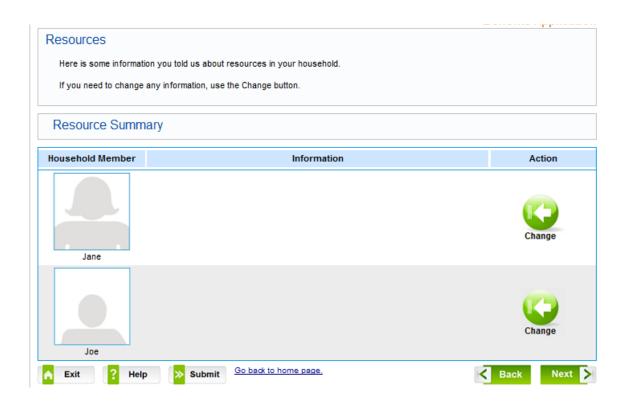




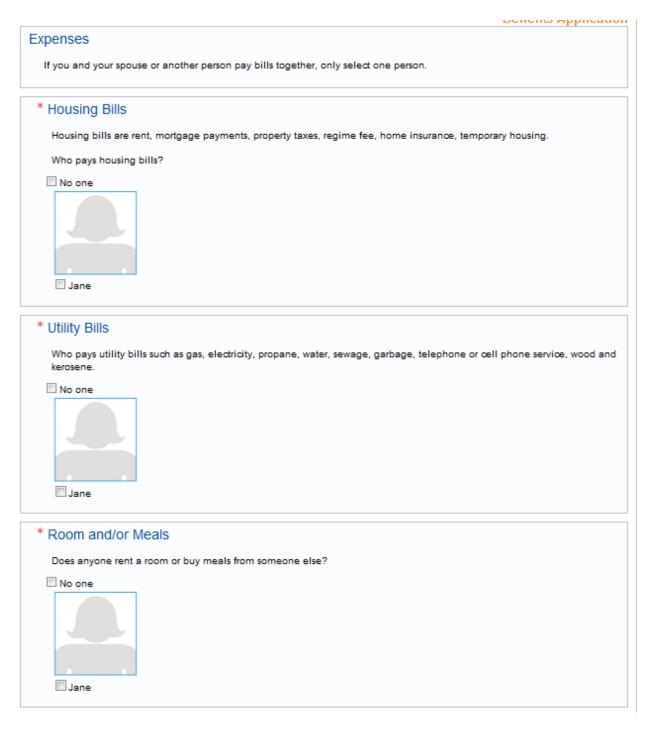
Example of "Resources" screen

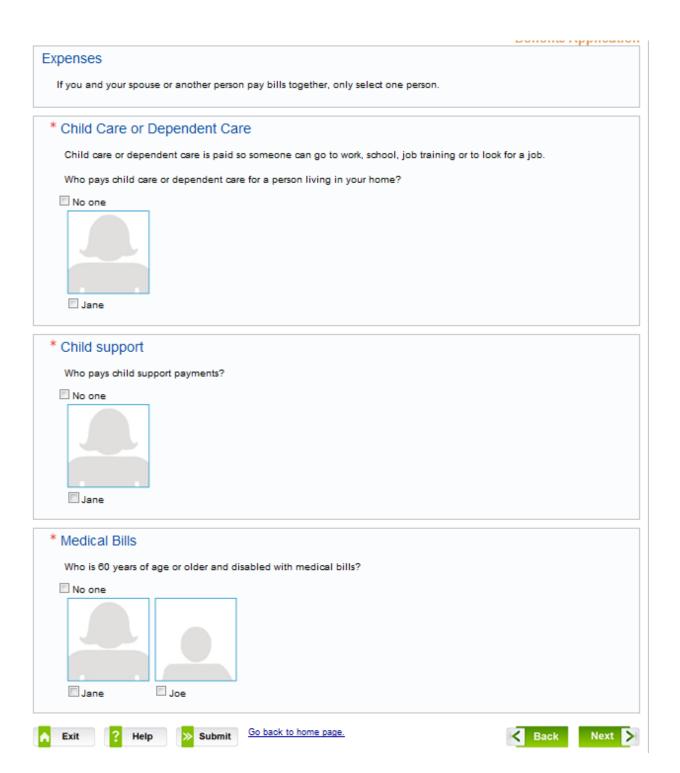


Example of "Resources" screen



11. Expenses – Answer expense questions about the household. Depending on your answer to these questions, you may have to answer individual questions about individual household members. Click to continue.

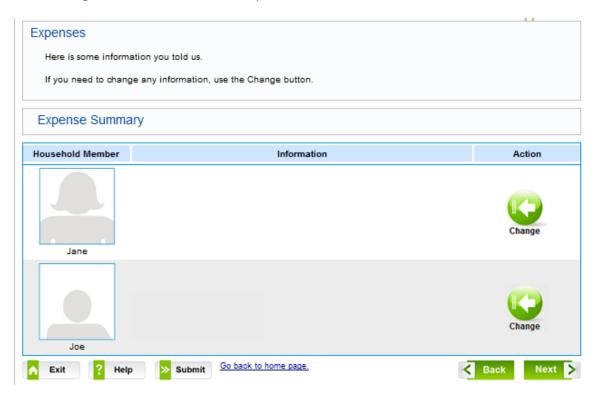




Example of "Expenses" screen

A summary screen will appear showing the information that you have provided. When all information has been verified, click .

If changes need to be made to any household member, click the button.



Information will be provided about the type if information you will need as proof for the answers you gave.

Food Stamps Documents

Benefits Application

You will need to provide documents as proof of the answers you gave.

Please provide ONE of the following from each category.

If you don't have all your documents your eligibility worker can help you get them during your interview.

Category **Documents**

Birth certificate a driver's license a paycheck a voter Identity of applicant registration card a school records a U.S. passport

driver's license - check stub - Rent or mortgage

Residence receipt a utility bill

Dated check stubs for the last 30 days a statement

from your employer a copy of last year's tax return Earned income

only if self-employed

A current benefit check or award letter a copies of Other income

child support or alimony checks a limony checks

Mortgage or rent receipts . lease or statement from Housing and other bills your landlord a property tax statement a utility bills

Only needed for household members who are aged

60 years or older or permanently disabled

Medical bills ■ billing statement ■ itemized receipts

A document that shows your lawful immigration

status

Social Security numbers Social Security cards

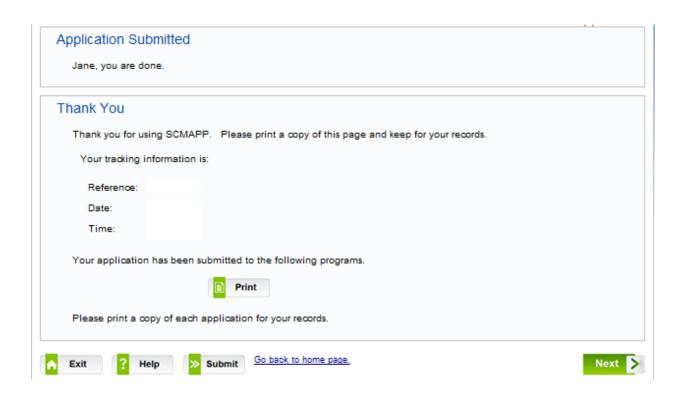
Immigration status

- 12. Submit Application To submit your application, you must provide an electronic signature for your application. Check the check box and enter your name in the space provided to e-sign (electronically sign) your application.
- 13. Click the submit Application button. A message will appear to show that you have successfully submitted your application. The message will also provide a reference number and the option to print your application.

Submit Application	fits Application
Finally, electronically sign and submit your application.	
* Electronic Signature	
I have agreed to submit this application by electronic means. By signing this application electronica penalty of perjury under the laws of the United States of America and the State of California that the application is true, correct, and complete. I understand that an electronic signature has the same legal effect and can be enforced in the same	information in this
signature. The electronic signature should be that of an adult household member or Authorized Rep By checking this box and typing my name below, I am electronically signing my application.	•
First Name Middle Initial (optional)	
Submit Application	

Click the Print button to print a copy of the information page.

Click the Next button to return to your Home Page.

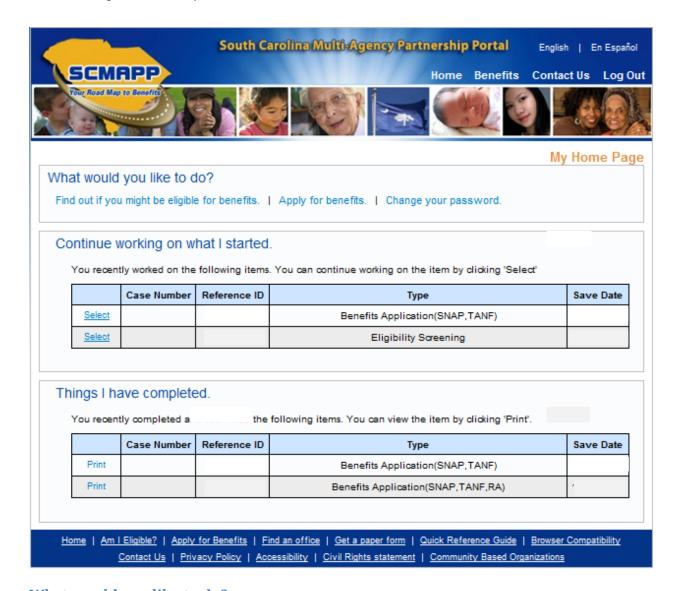


Registered Users

My Home Page

My home page has 3 sections:

- What would you like to do?
- Continue working on what I started.
- Things I have completed.



What would you like to do?

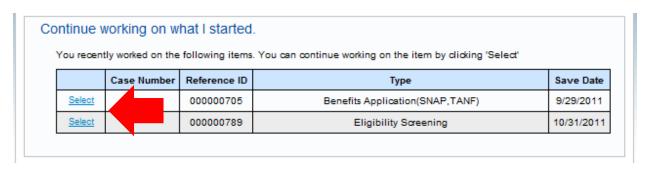
There are three links available:

 Find out if you might be eligible for benefits - clicking this link will take you to the Am I Eligible tool

- Apply for benefits, if you are not currently receiving SNAP (food benefits). clicking this link will take you to the SCMAPP online application.
- Change your password clicking this link will take allow you to change your password.

Continue working on what I started.

This section shows items that you have been working on. Click on the Select link to continue working on the item.



Things I have completed.

This section will display a list of items that have been submitted. You will have the option to print your submitted application for your records.

Things I have completed. You recently completed and submitted the following items. You can view the item by clicking 'Print'. Case Number Reference ID Type Save Date Print 000000700 Benefits Application(SNAP,TANF) 9/28/2011 Print 000000790 Benefits Application(SNAP,TANF,RA) 10/31/2011